

5. Downloads

Manual

We continue to develop and improve our products, adding new functions and features on a regular basis, so we want you to always have the latest manual. For this reason, we do not include a manual in an electronic or printed form but kindly ask you to download the latest manual using the following link:

ihse.com/manuals

Draco tera Tool

The Draco tera Tool provides following functions:

- Advanced configuration
- Extended monitoring options
- System update (firmware update)
- Local backup option

Please download the Draco tera Tool from the following download link:

ihse.com/software



IHSE USA (AMERICAS)

IHSEUSA LLC
1 Corporate Drive
NJ 08512 Cranbury
USA

tel. +1 732 738 8780
fax +1 732 631 0121
info@ihseusa.com
www.ihseusa.com

Support hours:
Monday - Friday

EST
9.00 am to 5.00 pm

IHSE ASIA (APAC)

IHSE GmbH Asia Pacific Pte Ltd
158 Kallang Way, #07-13A
349245 Singapore
Singapore

tel. +65 6841 4707
sales@ihseapac.com
www.ihseapac.com

Support hours:
Monday - Friday

SGT
9.00 am to 6.00 pm

IHSE Headquarters (EUROPE)

IHSE GmbH
Benzstrasse 1
88094 Oberteuringen
Germany

tel. +49 7546 9248-43
fax +49 7546 9248-48
techsupport@ihse.de
www.ihse.de

Support hours:
Monday - Thursday
Friday

CET
8.00 am to 6.00 pm
8.00 am to 5.00 pm

Draco vario SNMPv3 Module

Add-on module 474-SNMPV3



1. Package Contents

Please check if your package contains the following items:

- 474-SNMPv3 module



If anything is missing, please contact your dealer.

2. System Setup



The SNMPv3 module can only be installed in specified slots of 6-slot or 21-slot chassis with internal backplane: BODY6 (slot 5), BODY21 (slot 21).



First-time users are recommended to set up the system in a test environment that is limited to a single room. This makes it easier to identify and solve any cabling problems, and experiment with your system more conveniently.

SNMPv3 Module Installation

1. Mount the SNMPv3 module in the specified slot of the chassis.
2. Connect the chassis containing the SNMPv3 module to the power supply.
3. Download the current version of the Draco tera Tool (see 5. Downloads).

Setting Advanced Configuration in the Draco tera Tool

1. Install the Draco tera Tool (see manual).
2. Connect the SNMPv3 module to the TCP/IP network. It should be used via network cable.
3. Start the Draco tera Tool and connect to the SNMPv3 module. The default IP address is **192.168.100.99**, the username is **admin** and the password is **admin**.
4. Select **System > Network > SNMP** in the task area of the Draco tera Tool.

5. Configure the SNMPv3 module with the desired IP address and the parameters to be monitored and then restart the SNMPv3 module.



After the configuration of the system it is recommended to save the configuration under **Remote > Save** and then restart the SNMPv3 module by selecting **Device > Advanced Service > Restart SNMP Board**.



After changing the IP address, the new IP address is required to connect to the Draco tera Tool after restart.

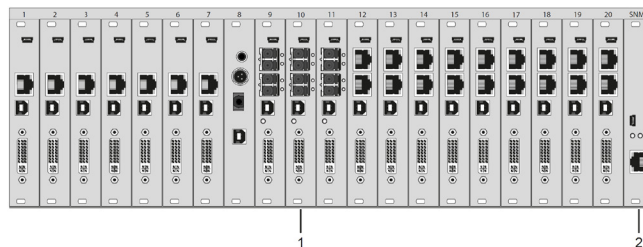
6. Integrate the SNMPv3 module into your existing SNMP infrastructure by using the provided MIB file.



In case you do not have the MIB file available, please contact your dealer.

3. System Overview

Example 474-BODY21/4U



- 1 Extender modules (slot 1 to 20)
- 2 SNMPv3 module (slot 21)

Example 474-BODY6BP



- 1 Extender modules (slots 1, 2, 3, 4 and 6)
- 2 SNMPv3 module (slot 5)

4. Technical Support

Prior to contacting support please ensure you have read this manual, and then installed and set-up your device as recommended.

Support Checklist

To efficiently handle your request, it is necessary that you complete a support request checklist:

ihse.com/checklist

Please have the following information available before you call:

- Company, name, phone number and e-mail address
- Type and serial number of the device (see bottom of device)
- Date and number of sales receipts, name of dealer if necessary
- Issue date of the existing manual
- Nature, circumstances, and duration of the problem
- Involved components (such as graphic source/CPU, OS, graphic card, monitor, USB-HID/USB 2.0 devices, interconnect cable) including manufacturer and model number
- Results from any testing you have done

Shipping Checklist

1. To return your device, please contact your dealer to obtain an RMA number (Return-Material-Authorization).
2. Package your devices carefully, preferably using the original box. Add all pieces which you received originally.
3. Please note your RMA number visibly on your shipment.



Please understand that devices which are sent in without an RMA number cannot be accepted. The shipment will be sent back without being opened; postage unpaid.